# Jeffrey Smith

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### **EDUCATION**

University of California, Riverside (UCR) **Bachelor of Arts in History** 

#### **NON-PROFIT EXPERIENCE**

#### Administrative Intern

Center of Consumer and Environmental Health Services, Los Angeles, CA

- Raised \$1,900 in 21 days by canvassing and advocating on environmental, health and consumer issues. •
- Managed a small office; answered phones and provided customer service to ensure all duties were met weekly.
- Wrote and distributed weekly emails, which served as the internal communication for employees.

#### **Management Intern**

Community Youth Center, Riverside, CA

- Developed organization's first "paperless" client filing system in Filemaker Pro, allowing front-line staff to closely track trends in client needs.
- Liaised with four schools and community allied health agencies; made applicable referrals for specific services.
- Collaborated with a team of 5 Youth Center associates in maintaining a 24-hour telephone service providing detail to customer inquiries.

#### **Media Intern**

El Pomar Foundation, Colorado Springs, CO

- Created a statewide media contact database of over 550 media contacts in an Excel spreadsheet.
- Generated a contact list of over 1,200 people and facilitated mailing the Annual Report.
- Wrote press releases for media and a monthly e-newsletter for nonprofits nationwide.
- Selected from over 40 applicants to be one of 10 interns at a non-profit serving Colorado.

# LEADERSHIP EXPERIENCE

#### **Resident Advisor**

Housing Services, UCR

- Conduct interviews with over 200 student applicants and select 56 residential advisors.
- Plan and coordinate a two-week long mentor training program for 56 new student staff.
- Provide guidance and support for all advisors throughout the entire school year aiding their individual needs.

#### **Student Representative**

Chancellor Search Committee, UCR

- Selected by the Student Council to represent the student body in a search for the next university Chancellor.
- Analyzed surveys, chaired focus groups, and created a website to promote transparency between University administration and students.
- Contributed to the creation of public documents and selection of a search firm to ensure qualified candidate group.

# **ACTIVITIES/HONORS**

Member, Amnesty International, UCR Member, Student Association for the Environment, UCR Dean's Honors List, UCR

January 2020 – Present September 2021 – Present December 2021, June 2022, December 2022, March 2023

# SKILLS

**Language:** English and Spanish (bilingual) Computer: Microsoft Office, Filemaker Pro, Adobe Creative Suite Social Media: Facebook, LinkedIn, Twitter, Instagram, Pinterest

May 2022 – August 2022

September 2022 – Present

May 2022– September 2022

June 2025 GPA: 3.9

May 2023 – August 2024

August 2022 - April 2023