SCOTTIE HIGHLANDER

Riverside, CA 92521 • NetID@ucr.edu • 951-827-3631

EDUCATION:

University of California, Riverside Bachelor of Arts, Global Studies

Expected June 2029

LEADERSHIP EXPERIENCE:

Basketball Team, XXXX High School, City Name, CA

Captain

August 2024 - June 2025

- Motivated the team during practice and competitions to play well, kept a positive attitude to ensure other team members did as well
- Lead the team to conference championship in 2024 season
- Managed conflict among team members when the coach took a step back to allow the team to handle problems
- Established positive rapport with playing partners during each tournament by encouraging and uplifting player's successes

Associated Student Body (ASB), High School Name, City Name, CA

Member

August 2023 - May 2025

- Assisted in organizing and planning for prom including calling DJs, ordering food, decorating the facilities, confirming with chaperones, and finishing last minute tasks during the day of the event
- Managed social media accounts of the ASB to promote events and resources
- Maintained excellent communication with club faculty advisors to ask any questions allowing for smooth operations
- Staffed voting tables during election time to guarantee all 2000 students' votes were represented

WORK EXPERIENCE:

Habit Burger, City Name, CA

Team Member

January 2023 - August 2024

- Managed front counter and drive-thru operations, accurately processing customer orders and ensuring positive final interactions.
- Collaborated with kitchen staff to manage time-sensitive orders, contributing to a 20% reduction in average ticket times during peak hours.
- Monitored and maintained food quality and portion control to minimize waste and ensure consistent product presentation.

SKILLS:

Microsoft Office Suite, Social Media (TikTok, Instagram), Bilingual in English and Spanish

ACTIVITIES:

Volunteer, Ronald McDonald House, City Name, CA **Member**, Basketball Team, High School, City, CA

January 2022 - Present August 2023 - June 2025