

Katniss Aberdeen

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OBJECTIVE

To obtain the Resident Advisor position with UCR Housing Services.

EDUCATION

University of California, Riverside (UCR)

June 2026

Bachelor of Science in Psychology

GPA: 3.6

Related Coursework: Adolescence and Emerging Adulthood, Social Psychology, Sociology of Education

PROJECT EXPERIENCE

Adolescence and Emerging Adulthood, UCR

Fall 2025

Developmental Changes during Emerging Adulthood

- Explained the context in which emerging adulthood appeared over the past half-century in terms of where, when, and why
- Used Arnett's Emerging Adulthood Model to identify the five features that distinguish emerging adulthood from other life stages
- Compared emerging adulthood in Korea as opposed to the United States in how developmental changes impacts the social environment on a micro level as well as a macro level

LEADERSHIP & CUSTOMER SERVICE EXPERIENCE

In-N-Out Burger, Riverside, CA

April 2022 – Present

Shift Leader

- Train new hires and provide each new hire performance reviews to identify areas for additional role training and customer service practices.
- Ensure that all employees maintain increased cleanliness and safety standards throughout the COVID-19 pandemic.
- Resolve customer questions and concerns in a timely manner and escalate significant issues to manager as needed.
- Record, deliver, and complete company bank deposits at the end of each shift.

Cashier

October 2021 – April 2022

- Balanced a daily cash register of \$400 and successfully processed customer transactions.
- Provided outstanding customer service using effective interpersonal and problem-solving skills.
- Communicated with a team of 5 other crew members in maintaining accurate inventory count of all products utilizing Excel databases that was visible for all staff to review.

ON-CAMPUS INVOLVEMENT

Member, Psi Chi Honor Society, UC Riverside

October 2024 – Present

AWARDS AND HONORS

Dean's Honors List, UC Riverside

June 2023, December 2024, March 2024

SKILLS

Computer: Microsoft Word, Excel and Access in PC and Mac platforms

Social Media: Facebook, Twitter, Instagram, Snapchat

Language: Spanish and English (Bilingual)